

**Privacy Policy**  
**NP East Midlands Ltd**

**Last updated:** January 2026

NP East Midlands Ltd (“we”, “us”, “our”) is committed to protecting your personal data and handling it responsibly in line with the UK General Data Protection Regulation (UK GDPR).

**1. Personal Data We Collect**

We may collect customer information including name, contact details, company name (if applicable), billing and payment information, service details, and communications with us.

**2. How We Use Your Data**

Customer data is used to provide and manage our services, communicate with customers, process payments, maintain records, and meet legal obligations.

**3. Lawful Basis for Processing**

We process personal data based on contract performance, legal obligations, legitimate business interests, and consent where required.

**4. Data Sharing**

We do not sell personal data. Information may be shared with trusted third parties such as accountants, payment processors, and IT providers where necessary and lawful.

**5. Data Storage and Security**

Personal data is stored securely and retained only for as long as necessary for business and legal purposes.

**6. Your Rights**

You have the right to access, correct, restrict, or request deletion of your personal data and withdraw consent where applicable.

**Contact Details**

Email: [np.eastmidlands@gmail.com](mailto:np.eastmidlands@gmail.com)

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